



ICM

Integrated Case Management
System

Disabilities Services Agencies

Background

- Purpose
 - Integrate legacy, data management systems and data exchange processes into a single seamless automated application.

● Business Case

- Current platform is aging and no longer supported by the vendor.
- Reduce duplication of systems performing the same function for all DSA agencies
- Provide state-of-the-art functionality

ICM Status

- Scope
 - The Department of Rehabilitative Services (DRS)
 - Department for the Blind and Vision Impaired (DBVI and VRCBVI)
 - Woodrow Wilson Rehabilitation Center

ICM Status

- Budget: \$5,082,186
- Actual Cost as of 3/30/07: \$1,530,095
- Percent Realized: 30%

ICM Status

- Schedule

- Actual Start Date: March 1, 2005
- Development Completion: Dec. 1, 2007
- Planned Completion Date: Dec. 31, 2008

ICM Status

- Current Agency Project Status – Green
- Status Variances – Duration: 1 month
 - *Yellow* - Nov 2004 - Waiting for approval of charter and project plan
 - *Yellow* – Jan 2007 – Waiting for Change Request Approval
 - *Red* - Feb 2007 - Delayed Approval of Production Server Purchase

Lessons Learned

- VENDOR
- TEAM MEMBER INCENTIVES
- RFS & INFRASTRUCTURE